

Mr R & Mrs L.H. Culverwell



Dr Jason Lane
Director of Regulatory Services
Economic Development
Jersey JE1 1BB

Postal Services Consultation Document

Dear Sir,

Whilst we appreciate that this is a complex matter, for the sake of simplicity, we have confined our comments on the above to those we consider most pertinent in consideration of the future of Jersey Post.

There are two fundamental principles contained in the Consultation Paper which we do not accept as a reasonable basis for such important decisions.

- Firstly, there are strong socio-economic grounds to maintain a level of service comparable with the current service. A reliable and readily accessible postal service is of vital importance, in particular, to those in our community who are not familiar or conversant with electronic mail. In contradiction to para. 5.2, we refute the suggestion that the postal service is not used for urgent items. It is of fundamental importance that any correspondence of significance and consequence is dealt with by post.
- Secondly, as admitted in the Document, the introduction of competition will exacerbate the problems of Jersey Post. It has to be asked why competition needs to be added to “cherry pick” postal services. We have an excellent service at present which is independently regulated to avoid any problems that may result from a monopoly.

Recognition of the above with a modest reduction in postal collection and rationalisation of the post office service could effect the continuation of an acceptable level of service for the Island Community.

I hope that will find our comments of value in your consideration of the future of this vital service.

Yours faithfully

Mr R & Mrs L.H Culverwell
24th August 2010